

equip news

specialist equipment services •

Issue 4, December 2006

Introduction

This edition includes an introduction to our new staff member, Amie Reynolds, e.qquip survey results, details of our version 2 catalogue release and equipment focus on beds and bariatric equipment.

New Staff

In September, Amie Reynolds joined the e.qquip team in the role of purchasing officer. Amie works on Mondays, Thursdays and Fridays.



Survey Results

Thankyou to all those who participated in our e.qquip survey. Your contribution will assist us in continuing to provide a quality service. Congratulations to Ania Kaska (OT) from ISIS Primary Care who won the \$100 Coles Myer voucher in the draw.

The percentage of prescribers who rated e.qquip as 'superior' or 'very satisfactory' in relation to various aspects of the service can be seen below:

- 92.5% for overall service delivery
- 92.5% for customer service (e.qquip staff)
- 85.8% for customer service (e.qquip suppliers)
- 86.8% for knowledge of e.qquip staff
- 79.2% for follow up service
- 87.7% for product range
- 84.9% for timeliness of delivery

Specific feedback on service delivery was also received. We greatly value your comments and ongoing support.

Making things easier...

Equipment Ordering Resources

Have you had new staff join your department recently?

Would you like to know more about the ordering process or RAP?

e.qquip has developed a number of fact sheets to make using our services easier and simpler. These include information on RAP, the ordering process, seeking prior approval, FAQs and lists of equipment that can be ordered by particular health care professionals.

Inservice Education

Did you know that e.qquip does free on-site inservices for health care professionals?

Topics frequently covered include an overview of the DVA RAP (Rehabilitation Appliances Program), clarification of the ordering process and seeking prior approval, demonstrations of the e.qquip CD-ROM and web catalogue.

Inservices can be tailored to your needs and vary in length from 15 minutes to 1 hour.

If you would like an Information Pack sent out to you, or to book an inservice please contact e.qquip on 1300 137 442.



Presentation at RDNS Frankston

New Catalogue

Version 2 e.qquip Catalogue

Contains new products now available on the DVA RAP schedule.

Contact e.qquip to request a copy to be posted to you.



Access our
DVA RAP Product Catalogue
online at:

www.yooralla.com.au/DVAWEB/TOC_1.htm

Information Packs

e.qquip Services also has information packs available to assist you with the ordering process. They include:

- Overview of DVA RAP
- How to order (including flow chart)
- Frequently Asked Questions
- What equipment can I order?

Contact e.qquip to have an information pack posted to you.

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If you would like to contact e.qquip Services:

tel: 1300 137 442 fax: 03 9325 1788 email: equip@yooralla.com.au

Equipment Focus Adjustable Beds

There is a range of electric and manual adjustable beds in the **equip** catalogue (AB01 pages 1.1 and 1.2). All of our beds are supplied standard with:

- selfhelp pole
- safety rails
- standard foam mattress (convoluted foam with mediflex waterproof cover)

If you wish to upgrade from the standard mattress, refer to section AB14 or AB15 for alternatives.

AB01-0001 Alrick Regency

This basic bed with powder-coated frame is popular in residential care. It features electric hi-lo, knee bend, backrest and four-section mattress support. It comes standard with head & footboard, 2 corner buffers at the head end, rounded foot end, vascular support bar and 125mm castors.

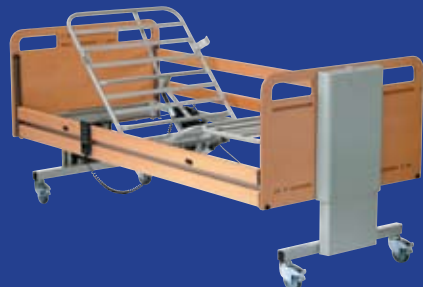
Important Clinical Features:

- Good under bed clearance for client lifting machines
- Offers lowest bed height available 250mm
- Sturdy and robust
- Frame is fixed and does not dismantle (consider access for delivery)
- Weight capacity 200kg

AB01-0005 to AB01-0006

Etude Basic / Etude Classic

These two beds offer a range of features as standard including: electric hi-lo, knee bend, backrest, trendelenberg and reverse trendelenberg tilt with four-section mattress support. The Classic model (pictured) is finished in timber bed ends and side rails, while the Basic model is finished in steel bed ends and side rails.



Important Clinical Features:

- Can be easily dismantled and transported, ideal when there is limited access for delivery
- Classic model ideal for home care with its domestic appearance
- Reasonable under bed clearance for client lifting machines
- Wide range of clinical positions can be obtained
- Lowest position 420mm
- Weight capacity: 180kg (basic) 220kg (classic)

Bariatric Equipment

'Bariatric' is the term commonly used to describe individuals who are very obese or extremely overweight. There are many factors that need to be considered when prescribing equipment for a bariatric client. Equipment needs to be tested to a sufficient load capacity, and also be of a suitable size to safely accommodate the client. Bariatric equipment may be heavier and larger than the standard equivalent, making it more difficult for a carer to push or move. It is also important to consider the environment of intended use, for example will the equipment fit through a standard doorway, or in the available space.

There is a range of equipment suitable for bariatric users spread throughout various



sections of the **equip** catalogue. Some of this equipment is summarized in the table below, please refer to the catalogue for additional products/product codes as the following is intended as a guide only. Please note the user weights are given as a guide and were provided by our suppliers.

Product	Features	Model / Brand	Internal Width	User Weight	Product Code	Page No.
Shower Stool	Extra Overwide Overwide	Endeavour	650mm 525mm	300kg 200kg	AZ04-0014 AZ04-0012	16.7
Shower Chair	Extra Overwide Overwide	Endeavour	650mm 540mm	250kg 200kg	AZ04-0017 AZ04-0016	16.9
Bath Board	Standard or Raised With or without backrest	Endeavour		200kg	AZ01-0011	16.2
Bedside Commode	Extra Overwide Overwide	Endeavour	650mm 550mm	250kg 200kg	BE02-0010 BE02-0008	17.2
Mobile Shower Commode Chair	Attendant Propelled, open or closed seat	'Maxicare' K- Care	500mm	150kg	BE04-0013	17.5
Over Toilet Frame - Standard Seat	Extra Overwide Overwide	Endeavour	650mm 585mm	225kg 200kg	BE06-0022 BE06-0019	17.13 17.12
Over Toilet Frame - Padded Seat (Open or Closed)	Extra Overwide Overwide	Endeavour	650mm 585mm	225kg 200kg	BE06-0023 BE06-0017	17.13
Raised Toilet Seat - Savannah	Without lid (2, 4 or 6 in) With lid (2, 4 or 6 in)	Homecraft		190kg 190kg	BE10-0001 BE10-0002	17.15
Chair - Kingston	Overwide	Endeavour	550mm	300kg	AC02-0007	2.3
Armchair - Electric Lift Recliner	2 position extra large lift-recline armchair with elevating legrest	GL555 Pride	760mm	272kg	AC06-0015	2.7
Lifting Machine	Ezy Lift Electric Hoist	Kerry		225kg	AM01-0026	8.6
Standing Machine	Reliant 440 Electric Stand-Up Lifter	Invacare		200kg	AM01-0016	8.3
Scooter - Electric	3 Wheel Scooter 4 Wheel Scooter	Auriga Invacare		150kg 150kg	AP05-0002 AP05-0004	9.2
Roho Pressure Care Cushion	No weight limit when correctly fitted with appropriately sized cushion	Roho		No limit	AE04-0004	4.5
Wheelchair - Manual	Heavy duty with solid tyres	Invacare	560mm	159kg	AP17-0009	9.29
Wheelchair - Manual	Lightweight, pneumatic tyres	'Eagle' Karma	550mm	160kg	AP17-0030I	9.36
Walking Frame - Four Wheeled	Includes seat and tray	Dynalife Rollator		136kg	AP18-0006	9.39
Walking Frame	Aluminium, non-folding frame	Coopers		160kg	AP12-0008	9.12
Crutches	Elbow / Forearm style	Coopers		125kg	AP03-0008	9.1
Walking Stick	Adjustable T handle	Coopers		125kg	AP13-0002	9.14
Bed - Electric	Etude Classic- four section bed	Etude		220kg	AB01-0006	1.1