FREQUENTLY ASKED QUESTIONS

People who are deaf or hard of hearing

What is the Census?
The Census of Population and Housing (Census) is Australia’s largest statistical collection undertaken by the Australian Bureau of Statistics (ABS). For more than 100 years, the Census has provided a snapshot of Australia, helping to shape our nation’s education, health, transport and infrastructure.

Everyone in Australia on Census night must complete the Census.

When is the Census?
The next Census will be held on August 9.

What does the Census mean to Australia?
The Census provides important information about Australia’s people and their housing. It helps estimate Australia’s population, which is used to distribute government funds and plan services for your community.

In 2016, the Census will count close to 10 million dwellings and approximately 24 million people, the largest number counted to date.

What should I expect this Census?
From August 1, most households will receive a letter from the ABS, addressed ‘To the Resident’.

The letter will include your household’s unique Census Login and instructions on how to complete the Census online. Some households will receive a paper form upfront.

What help is available for people who are deaf or hard of hearing?
Information to assist those who are deaf or hard of hearing is available in Australian Sign Language (Auslan) and Close Captions. ‘Making Sense of the Census’ videos are available in Closed Captions on the CensusAustralia YouTube channel. Videos in Auslan on how to complete each Census question can also be found on the CensusAustralia YouTube channel.

For further help to complete the Census, contact the National Relay Service.

Can Auslan be entered as a language on the Census form?
Yes. Enter ‘AUSLAN’ under the ‘Yes, other (please specify)’ field of the ‘Does the person speak a language other than English at home?’ question.

Will personal information be shared with anyone else?
No. The personal information collected in the Census is not shared with any other government departments or agencies, including the police, Australian Taxation Office or Centrelink.

The ABS is legally bound to protect the privacy of all Australians and will not release information in a way that will identify any individual or household.

When will data from the Census be available?
Data from the 2016 Census will be released from April 2017.

More information
Go to census.abs.gov.au
People who are deaf or hard of hearing can contact the National Relay Service.
For general help, call 1300 214 531 from 22 July.