



## Respite Accommodation for adults

**Yooralla offers specialist respite accommodation for adults with disability seeking time away from everyday life.**

Our two adult short-term accommodations are located in the vibrant hub of Box Hill in Melbourne's east, and in the picturesque town of Benalla, the gateway to Victoria's high country and wine region.

### Outstanding staff support

We provide a staff to guest ratio of 1:2 or 1:3 during the day, depending on our guests' requirements, and we have one staff member available overnight.

We pride ourselves on having very low staff turnover in our respite accommodation. Some staff have been with us for more than 20 years. All our staff have passed national and international police checks.

In addition to the provision of experienced support staff, you also have the opportunity to access Yooralla specialists including nurses, occupational therapists, speech pathologists and positive behaviour support practitioners to review support plans.

### Individual rooms, space and privacy

Yooralla's Respite Accommodation offers all single rooms – there are no shared rooms in our accommodation. We understand that for many people, privacy is an absolute necessity.

Our Box Hill accommodation consists of three connected units each with four bedrooms, kitchen and living area. There are also two welcoming outdoor areas for guests to enjoy.

At our Benalla accommodation, we offer six rooms to choose from. The lounge and entertaining areas are perfect for entertaining guests or sharing a meal.

### Compatibility focus

To make your stay as safe and comfortable as possible, ensuring the compatibility of all guests is essential.

Before staying with us, we will consider your age, gender, health needs, interests and personal requests, to ensure you and your fellow guests are well-suited and likely to enjoy each other's company.

We will also invite you to enjoy a meal with us before your stay begins, so you can meet the other guests and ensure you feel comfortable with our supports.

Our focus on compatibility also encourages friendships. One of the great advantages of our respite accommodation is the opportunity to socialise with other people outside your usual networks.



## Flexible arrangements

Yooralla's Respite Accommodation is fully flexible and able to support your routine. Understanding your individual requirements and preferences is our priority.

Respite stays can vary from one night to a few weeks. Check-in and check-out times are also fully flexible to work with your own routine.

## Your family and friends are welcome

We value families and friends. Our short-term accommodation is the perfect place to enjoy time with guests, while you take a break.

Our accommodation has shared spaces for you to enjoy with other guests, and when the weather permits, our outdoor spaces are a great place to enjoy a BBQ.

## Community access and engagement

Above all, we want your stay with us to be enjoyable. A usual day at our respite accommodation will be focused on assisting you to get out and about in the community to enjoy the outdoors and pursue your own interests.

We often organise theme evenings for guests to enjoy together and we run regular daytime outings if you feel like participating.

## Contact us

For further information about Yooralla's Respite Accommodations for adults, please contact us:

**Phone: 03 9666 4500**

**Email: [yooralla@yooralla.com.au](mailto:yooralla@yooralla.com.au)**

**[www.yooralla.com.au](http://www.yooralla.com.au)**

**Yooralla is a registered NDIS provider.**

## Why choose Yooralla?

- Yooralla is a disability specialist.
- We know the NDIS – we have been supporting participants from the beginning of the NDIS.
- We have a wide range of services tailored to support people with disability of all ages and needs.
- We have been providing supports to people with disability since 1918.
- We provide specialist supports for people with high and complex needs, and we are specialists in children's early intervention supports.
- We seek to provide the highest standards in quality, customer wellbeing and safeguards.

### About Benalla

Benalla is a small city located on the Broken River in north east regional Victoria, is approximately 200km from Melbourne and has a lot to offer visitors.

It is a budding arts and cultural hub, within a stone's throw of wineries and snow fields. It is also a town with a proud and fascinating history, from elegant Victorian era buildings, to bushrangers and the gold rush.

### About Box Hill

Box Hill is a multicultural hot-spot of Melbourne. Located east of Melbourne's CBD, it is notable for its large number of Asian restaurants and retailers in a dynamic central hub which centres around a transport hub.

An artistic community, there are many opportunities to check out local exhibitions and the city has a full calendar of festivals and events that span the year.



### Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

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